End-User License Agreement ("Agreement")

Last updated: March 4, 2025

Please read this End-User License Agreement ("Agreement") carefully before clicking the "I Agree" button, downloading or using Bridge4PS ("Application").

By clicking the "I Agree" button, downloading or using the Application, you are agreeing to be bound by the terms and conditions of this Agreement.

This Agreement is a legal agreement between you (either an individual or a single entity) and NP Strategies, LLC, d/b/a Mobility 4 Public Safety and it governs your use of the Application made available to you by Mobility 4 Public Safety.

If you do not agree to the terms of this Agreement, do not click on the "I Agree" button and do not download or use the Application.

The Application is licensed, not sold, to you by Mobility 4 Public Safety for use strictly in accordance with the terms of this Agreement.

License Grant

Mobility 4 Public Safety grants you a revocable, non-exclusive, non-transferable, limited right license to download, install and use the Application solely for the purpose of conducting and/or supporting public safety operations and strictly in accordance with the terms of this Agreement.

Restrictions on Use

You agree not to, and you will not permit others to:

(a) license, sell, rent, lease, assign, distribute, transmit, host, outsource, disclose or otherwise commercially exploit the Application or make the Application available to any third party.
(b) use or permit third parties to use the Application for any other non-public safety purpose(s) not permitted under this Agreement.
(c) copy or use the Application for any purpose other than as permitted under the above section 'License Grant'.
(d) modify, make derivative works of, disassemble, decrypt, reverse compile or reverse engineer any part of the Application.
(e) remove, alter or obscure any proprietary notice (including any notice of copyright or trademark) of Mobility 4 Public Safety or its affiliates, partners, suppliers or the licensors of the Application.
(f) violate any applicable laws, rules or regulations in connection with Your access or use of the Application.
(g) Use the Application for any revenue generating endeavor, commercial enterprise, or other purpose for which it is not designed or intended.

(h) Use the Application for creating a product, service, or software that is, directly or indirectly, competitive with or in any way a substitute for any service, product or software offered by Mobility 4 Public Safety.

You shall be liable for any breach of this Agreement by any persons given access to the Application by you.

Intellectual Property

The Application, including without limitation all copyrights, patents, trademarks, trade secrets and other intellectual property rights are, and shall remain, the sole and exclusive property of Mobility 4 Public Safety.

Your Suggestions

Any feedback, comments, ideas, improvements or suggestions (collectively, "Suggestions") provided by you to Mobility 4 Public Safety with respect to the Application shall remain the sole and exclusive property of Mobility 4 Public Safety.

Mobility 4 Public Safety shall be free to use, copy, modify, publish, or redistribute the Suggestions for any purpose and in any way without any credit or any compensation to you.

Modifications to Application

Mobility 4 Public Safety reserves the right to modify, suspend or discontinue, temporarily or permanently, the Application or any service to which it connects, with or without notice and without liability to you.

Updates to Application

Mobility 4 Public Safety may from time to time provide enhancements or improvements to the features/functionality of the Application, which may include patches, bug fixes, updates, upgrades and other modifications ("Updates").

Updates may modify or delete certain features and/or functionalities of the Application. You agree that Mobility 4 Public Safety has no obligation to (i) provide any Updates, or (ii) continue to provide or enable any particular features and/or functionalities of the Application to you.

You further agree that all Updates will be (i) deemed to constitute an integral part of the Application, and (ii) subject to the terms and conditions of this Agreement.

Third-Party Services

The Application may display, include or make available third-party content (including data, information, applications and other products services) or provide links to third-party websites or services ("Third-Party Services").

You acknowledge and agree that Mobility 4 Public Safety shall not be responsible for any Third-Party Services, including their accuracy, completeness, timeliness, validity, copyright

compliance, legality, decency, quality or any other aspect thereof. Mobility 4 Public Safety does not assume and shall not have any liability or responsibility to you or any other person or entity for any Third-Party Services.

Third-Party Services and links thereto are provided solely as a convenience to you and you access and use them entirely at your own risk and are subject to such third parties' terms and conditions.

Privacy Policy

Mobility 4 Public Safety collects, stores, maintains, and shares information about you in accordance with its Privacy Policy, which is available at https://www.bridge4ps.com/privacy-policy. By accepting this Agreement, you acknowledge that you hereby agree and consent to the terms and conditions of our Privacy Policy.

SMS Consent

1. Mobility 4 Public Safety utilizes SMS to support use of the Bridge4PS app. SMS messages are sent for password resets, multi-factor authentication codes, and informational updates.
2. You can cancel the SMS service at any time. Just reply to a text from us with "STOP". After you send the SMS message "STOP" to us, we will send you an SMS message to confirm that you have been unsubscribed. After this, you will no longer receive SMS messages from us. If you want to join again, submit a request to support@bridge4ps.app and we will start sending SMS messages to you again.
3. If you are experiencing issues with the messaging program you can reply with the keyword HELP for more assistance, or you can get help directly at https://help.bridge4ps.com.
4. Carriers are not liable for delayed or undelivered messages.
5. As always, message and data rates may apply for any messages sent to you from us and to us from you. You will receive up to 4 informational messages per month. Password reset codes and multi-factor authentication are based on your usage and not managed by Mobility 4 Public Safety. If you have any questions about your text plan or data plan, it is best to contact your wireless provider.

Term and Termination

This Agreement shall remain in effect until terminated by you or Mobility 4 Public Safety.

Mobility 4 Public Safety may, in its sole discretion, at any time and for any or no reason, suspend or terminate this Agreement with or without prior notice.

This Agreement will terminate immediately, without prior notice from Mobility 4 Public Safety, in the event that you fail to comply with any provision of this Agreement. You may also terminate this Agreement by uninstalling the Application and all copies thereof from your mobile device or from your computer.

Upon termination of this Agreement, you shall cease all use of the Application and uninstall all copies of the Application from your mobile device or from your computer.

Termination of this Agreement will not limit any of Mobility 4 Public Safety's rights or remedies at law or in equity in case of any breach by you of any of your obligations during the term of this Agreement.

Indemnification

To the extent permitted by law, you agree to indemnify and hold Mobility 4 Public Safety and its parents, subsidiaries, affiliates, officers, employees, agents, partners and licensors (if any) harmless from any claim or demand, including reasonable attorneys' fees, due to or arising out of your: (a) use of the Application; (b) violation of this Agreement or any law or regulation; or (c) violation of any right of a third party.

No Warranties

The Application is provided to you "AS IS" and "AS AVAILABLE" and with all faults and defects without warranty of any kind. To the maximum extent permitted under applicable law, Mobility 4 Public Safety, on its own behalf and on behalf of its affiliates and its and their respective licensors and service providers, expressly disclaims all warranties, whether express, implied, statutory or otherwise, with respect to the Application, including all implied warranties of merchantability, fitness for a particular purpose, title and non-infringement, and warranties that may arise out of course of dealing, course of performance, usage or trade practice. Without limitation to the foregoing, Mobility 4 Public Safety provides no warranty, and makes no representation of any kind that the Application will meet your requirements, achieve any intended results, be compatible or work with any other software, applications, systems or services, operate without interruption, meet any performance or reliability standards or be error free or that any errors or defects can or will be corrected.

Without limiting the foregoing, neither Mobility 4 Public Safety nor any Mobility 4 Public Safety's provider makes any representation or warranty of any kind, express or implied: (i) as to the operation or availability of the Application, or the information, content, and materials or products included thereon; (ii) that the Application will be uninterrupted or error-free; (iii) as to the accuracy, reliability, or currency of any information or content provided through the Application; or (iv) that the Application, its servers, the content, or e-mails sent from or on behalf of Mobility 4 Public Safety are free of viruses, scripts, trojan horses, worms, malware, timebombs or other harmful components.

Some jurisdictions do not allow the exclusion of or limitations on implied warranties or the limitations on the applicable statutory rights of a user or licensee, so some or all of the above exclusions and limitations may not apply to you.

Limitation of Liability

Notwithstanding any damages that you might incur, the entire liability of Mobility 4 Public Safety and any of its suppliers under any provision of this Agreement and your exclusive remedy for all of the foregoing shall be limited to the amount actually paid by you for the Application.

To the maximum extent permitted by applicable law, in no event shall Mobility 4 Public Safety or its suppliers be liable for any special, incidental, indirect, or consequential damages whatsoever (including, but not limited to, damages for loss of profits, for loss of data or other information, for business interruption, for personal injury, for loss of privacy arising out of or in any way related to the use of or inability to use the Application, third-party software and/or third-party hardware used with the Application, or otherwise in connection with any provision of this Agreement), even if Mobility 4 Public Safety or any supplier has been advised of the possibility of such damages and even if the remedy fails of its essential purpose.

Some states/jurisdictions do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

Severability

If any provision of this Agreement is held to be unenforceable or invalid, such provision will be changed and interpreted to accomplish the objectives of such provision to the greatest extent possible under applicable law and the remaining provisions will continue in full force and effect.

Waiver

Except as provided herein, the failure to exercise a right or to require performance of an obligation under this Agreement shall not effect a party's ability to exercise such right or require such performance at any time thereafter nor shall be the waiver of a breach constitute waiver of any subsequent breach.

For U.S. Government End Users

The Application and related documentation are "Commercial Items", as that term is defined under 48 C.F.R. §2.101, consisting of "Commercial Computer Software" and "Commercial Computer Software Documentation", as such terms are used under 48 C.F.R. §12.212 or 48 C.F.R. §227.7202, as applicable. In accordance with 48 C.F.R. §12.212 or 48 C.F.R. §227.7202-1 through 227.7202-4, as applicable, the Commercial Computer Software and Commercial Computer Software Documentation are being licensed to U.S. Government end users (a) only as Commercial Items and (b) with only those rights as are granted to all other end users pursuant to the terms and conditions herein.

Export Compliance

You may not export or re-export the Application except as authorized by United States law and the laws of the jurisdiction in which the Application was obtained.

In particular, but without limitation, the Application may not be exported or re-exported (a) into or to a nation or a resident of any U.S. embargoed countries or (b) to anyone on the U.S. Treasury Department's list of Specially Designated Nationals or the U.S. Department of Commerce Denied Person's List or Entity List.

By installing or using any component of the Application, you represent and warrant that you are not located in, under control of, or a national or resident of any such country or on any such list.

Amendments to this Agreement

Mobility 4 Public Safety reserves the right, at its sole discretion, to modify or replace this Agreement at any time. If a revision is material, we will provide at least 30 days' notice prior of any new terms taking effect. What constitutes a material change will be determined at our sole discretion.

By continuing to access or use our Application after any revisions become effective, you agree to be bound by the revised terms. If you do not agree to the new terms, you are no longer authorized to use the Application.

Governing Law

The laws of Texas, United States, excluding its conflicts of law rules, shall govern this Agreement and your use of the Application. Your use of the Application may also be subject to other local, state, national, or international laws.

This Agreement shall not be governed by the United Nations Convention on Contracts for the International Sale of Good.

Contact Information

If you have any questions about this Agreement, please contact us at support@bridge4ps.app or by submitting a help desk ticket at https://help.bridge4ps.com.

Entire Agreement

The Agreement constitutes the entire agreement between you and Mobility 4 Public Safety regarding your use of the Application and supersedes all prior and contemporaneous written or oral agreements between you and Mobility 4 Public Safety.

You may be subject to additional terms and conditions that apply when you use or purchase other Mobility 4 Public Safety's services, which Mobility 4 Public Safety will provide to you at the time of such use or purchase.

Privacy Policy

NP Strategies, LLC, d/b/a Mobility 4 Public Safety ("Mobility4PS", "us", "we", or "our") is committed to protecting your privacy and ensuring you have a positive experience on our website and while using our public safety collaboration applications (collectively "Services").

This page informs you of our policies regarding the collection, use and disclosure of personal data when you use our Services.

Mobility4PS provides a free collaboration service that enables authorized public safety users to collaborate via electronic messaging and the sharing of information in various media formats on both mobile devices and desktop computers. By using the Services, you agree to the collection and use of information in accordance with this policy. This Policy applies to residents of the United States only. We do not accept the jurisdiction of any other laws over our activities in the United States. **If you do not agree with this policy, do not access or use our Services or interact with any other aspect of our business.**

What information we collect about you

We collect information about you when you input it into the Services or otherwise provide it directly to us.

Account and Profile Information: We collect information about you when you register for an account, create or modify your profile, set preferences, or sign-up for Services.

Content you provide through our Services: We collect and store content that you post, send, receive and share. This content includes any information about you that you may choose to include.

Content you provide through our websites: We collect content that you submit to websites operated by us. For example, you provide content to us when you provide feedback or request user support.

Device and Connection Information: We may collect information about your computer, phone, tablet, or other devices you use to access the Services to provide you a better experience. How much of this information we collect depends on the type and settings of the device you use to access the Services.

Other users of the Services: Other users of our Services may provide information about you when they submit content through the Services. We also may receive your email address from other Service users when they provide it to invite you to the Services.

How we use information we collect

How we use the information we collect depends in part on which Services you use, how you use them, and any preferences you have communicated to us. Below are the specific purposes for which we use the information we collect about you.

To provide the Services and personalize your experience: We use information about you to provide the Services to you, including to process transactions with you, authenticate you when you log in, provide user support, and operate, maintain, and improve the Services. We may use your email domain to infer your affiliation with an organization, agency or jurisdiction to personalize the content and experience you receive on our Services and websites.

For research and development: We use information and collective learnings (including feedback) about how people use our Services to troubleshoot, to identify trends, usage, activity patterns, and areas for integration and to improve our Services and to develop new products, features and technologies that benefit our users and the public safety community as a whole.

To communicate with you about the Services: We use your contact information to send transactional communications via email and within the Services, including confirming your identity, organizational affiliation, responding to your comments, questions and requests, providing user support, and sending you technical notices, updates, security alerts, and administrative messages. We also send you communications as you onboard to a Service to help you become more proficient in using that Service. These communications are part of the Services and in most cases you cannot opt out of them. If an opt out is available, you will find that option within the communication itself or in your account settings.

User support: We use your information to resolve technical issues you encounter, to respond to your requests for assistance, to analyze crash information, and to repair and improve the Services. Where you give us express permission to do so, we may share information with a third-party expert for the purpose of responding to support-related requests.

For safety and security: We use information about you and your Service use to verify accounts and activity, to detect, prevent, and respond to potential or actual security incidents and to monitor and protect against other malicious, deceptive, fraudulent or illegal activity, including violations of Service policies.

To protect our legitimate business interests and legal rights: Where required by law or where we believe it is necessary to protect our legal rights, interests and the interests of others, we use information about you in connection with legal claims, compliance, regulatory, and audit functions.

With your consent: We use information about you where you have given us consent to do so for a specific purpose not listed above. For example, we may publish testimonials or featured user stories to promote the Services, with your permission.

How we share information we collect

We **DO NOT** sell your personal information. We make collaboration tools for the public safety community and we want them to work well for you. This means sharing information through the Services and with certain third parties. We share information we collect about you in the ways discussed below. Again, we are **NOT** in the business of selling information about you to any advertisers or other third parties.

Sharing with other Service users: When you use the Services, we share certain information about you with other Service users. Collaboration features of the Services display some or all of your profile information to other Service users when you share or interact with specific content.

Sharing with third parties: We work with third-party service providers to provide website and application development, hosting, maintenance, backup, storage, virtual infrastructure, analysis and other services for us, which may require them to access or use information about you. If a service provider needs to access information about you to perform services on our behalf, they do so under close instruction from us, including appropriate security and confidentiality procedures designed to protect your information.

With your consent: We share information about you with third parties when you give us consent to do so.

Compliance with Enforcement Requests and Applicable Laws; Enforcement of Our Rights: In exceptional circumstances, we may share information about you with a third party if we believe that sharing is reasonably necessary to (a) comply with any applicable law, regulation, legal process or governmental request, (b) enforce our agreements, policies and terms of service, (c) protect the security or integrity of our products and services, (d) protect Mobility 4 Public Safety, or our users from harm or illegal activities, or (e) respond to an emergency which we believe in good faith requires us to disclose information to assist in preventing the death or serious bodily injury of any person.

Public Disclosure: In most states, laws exist to ensure that the public has a right to access specific records and information possessed by state and local governments. At the same time, there are exceptions to the public's right to access public records that serve various needs; the privacy of individuals is included among these exceptions. Exceptions are provided by both state and federal laws. We strive to protect identified or identifiable information by collecting only information necessary to deliver our services. **All information collected on the Services could become public record that may be subject to inspection and copying by the public unless an exemption in law exists.** The

applicable laws of your state will govern the disclosure of data and records held by Mobility 4 Public Safety. **We do not fulfill any public information request directly**; all lawful request must come from the authorized organization representative. For more details on this matter, please consult with your sponsoring organization.

Business Transfers: We may share or transfer information we collect under this privacy policy in connection with any acquisition of all or a portion of our business to another company. You will be notified via email and/or a prominent notice on the Services if a transaction takes place.

How we store and secure information we collect

We acknowledge the importance of safeguarding public safety related communications and use industry standard technical and organizational measures to secure the information we store. While we implement safeguards designed to protect your information, no security system is impenetrable and due to the inherent nature of the Internet, we cannot guarantee that information, during transmission through the Internet or while stored on our systems or otherwise in our care, is absolutely safe from intrusion by others.

Transfer of Data: Your information, including Personal Data, may be transferred to, and maintained on, computers located outside of your state, or governmental jurisdiction where the data protection laws may differ from those in your jurisdiction. If you are located outside the United States and choose to provide information to us, please note that we transfer the data, including Personal Data, to the United States and process it there. No transfer of your Personal Data will take place to an organization or a country outside of the United States unless there are adequate controls in place including the security of your data and other personal information.

How long we keep information: We retain your information as necessary to comply with our legal obligations. After such time, we will either delete or anonymize your information or, if this is not possible (for example, because the information has been stored in backup archives), then we will securely store your information and isolate it from any further use until deletion is possible.

Information you share on the Services: If your account is deactivated or disabled, some of your information and the content you have provided will remain in order to allow your team members or other users to make full use of the Services. Please be aware that deactivating your account does not delete your information; your information remains visible to other Service users based on your past participation within the Services.

Turn Off Tracking Cookie Control: We use cookies and similar tracking technologies to track the activity on our Services and we hold certain information. You can instruct your browser to refuse all cookies or to indicate when a cookie is being sent. However, if you do not accept cookies, you may not be able to use some features or portions of our Services.

Our policy towards children: The Services are not directed to individuals under 13. We do not knowingly collect personal information from children under 13. If we become aware that a child under 13 has provided us with personal information, we will take steps to delete such information. If you become aware that a child has provided us with personal information, please contact the appropriate support team (see Bridge 4 Public Safety or Bridge4PS Help pages).

Changes to our Privacy Policy: We may change this privacy policy from time to time. We will post any privacy policy changes on this page and, if the changes are significant, we will provide a more prominent notice by adding a notice on the Services homepages, login screens, or by sending you an email notification. We encourage you to review our privacy policy whenever you use the Services to stay informed about our information practices and the ways you can help protect your privacy.

If you disagree with any changes to this privacy policy, you will need to stop using the Services and deactivate your account(s).

Contact Us: Your information is controlled by NP Strategies, LLC d/b/a Mobility 4 Public Safety. If you have questions or concerns about how your information is handled, please direct your inquiry to support@bridge4ps.app, submit a help desk ticket at https://help.bridge4ps.com, or mailing:

Mobility 4 Public Safety
2799 Katy Fwy Ste 250
Houston, TX 77007
support@bridge4ps.app

ESTIMATE

NP STRATEGIES, LLC
5244 Eigel St
Houston, TX 77007

accounting@bridge4ps.app
+1 (844) 784-2477
www.bridge4ps.com

Mobility Public Safety Powering BRIDGE Public Safety

Bill to
J.P MacDonough
Sabine County Sheriff's Office
310 Main St
Hemphill, TX 75948 USA

Estimate details
Estimate no.: 1577
Estimate date: 08/17/2026
Expiration date: 10/16/2026

Contract Number: TX DIR Contract # DIR-CPO-6174

#	Date	Product or service	SKU	Description	Qty	Rate	Amount
1.	10/16/2026	**Annual Bridge4PS Pro - TX DIR**	PRO-B4PS-TXDIR	TX DIR Pricing for Annual Bridge4PS Pro Licenses.	15	$113.34	$1,700.10
2.	10/16/2026	**Bridge4PS Pro Support**	B4PS-PRO-Help	Pro support includes 24x7 online help center, priority ticketing, and extended support hours: 8AM – 10PM Central Time.	15	$0.00	$0.00

Subtotal	$1,700.10
Discount	-$200.10
Total	**$1,500.00**
Expiry date	10/16/2026

Note to customer

Volume Pricing Notice: This quote includes a one-time, transaction-specific volume discount based on user count, scope, and other deal-specific factors. This discount is limited to this opportunity only and does not constitute standard pricing or pricing offered under the same terms and conditions as the Texas DIR contract or any other customer agreement.
For more information on the TX DIR Contract visit:
http://bridge4ps.com/TX-DIR

Accepted date **Accepted by**

VOL 4-I PG 72